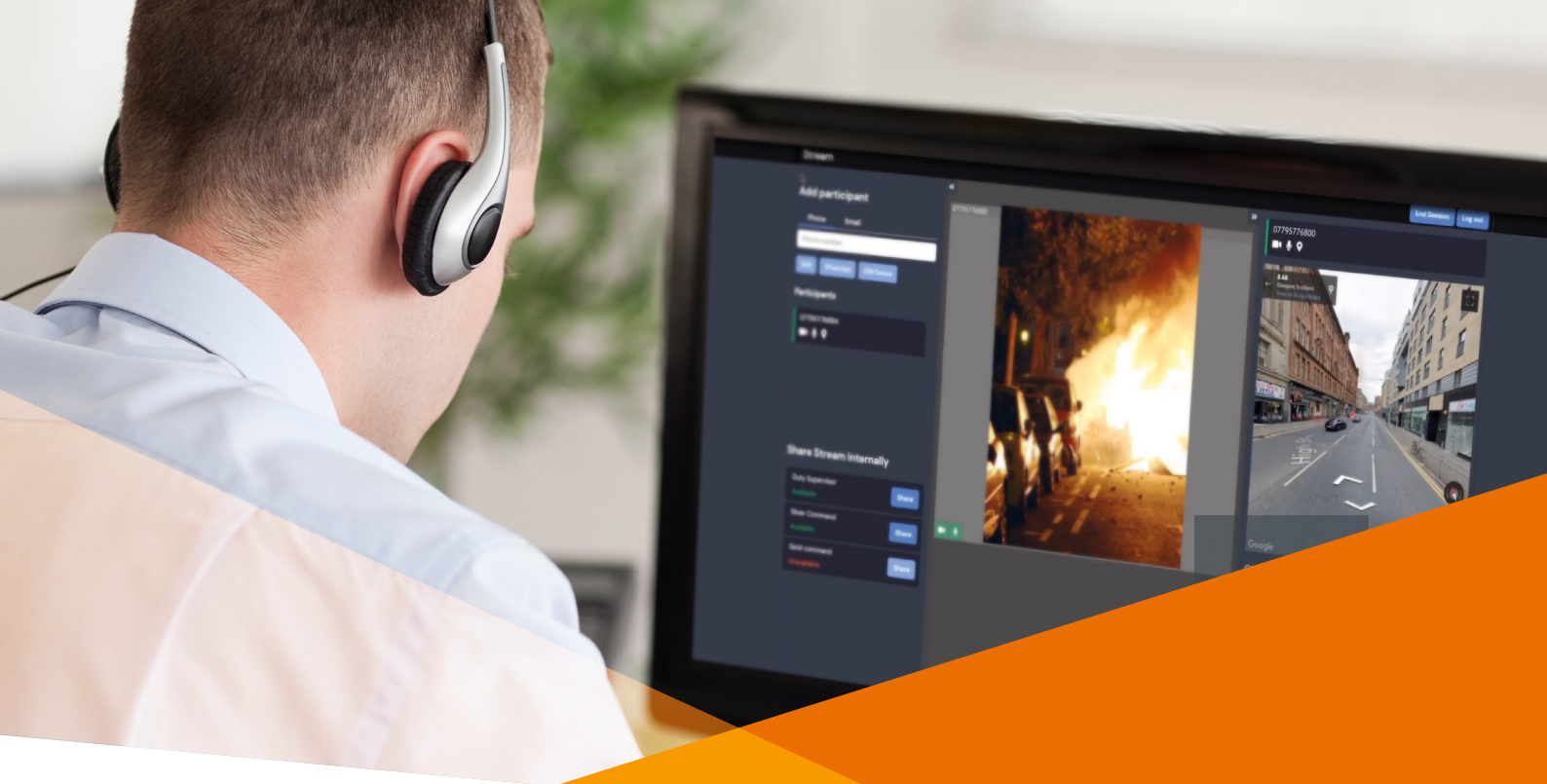# Join the Control Room Revolution

Software built by you, for you

necsws.com

Stream

We do more than an ICCS. Meet our latest additions to the control room.

No app or pre-existing account needed

Send a link via SMS or email to instantly stream.

Opening up the lines of communication

An operator has instant visibility of that is happening
on scene, along with an updated map of location, a chat
function to send messages back and forth.

Breaking down the barriers

Language translation on all chat messages,
so the operator can talk in any language needed.

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The benefits of Stream

Simple to use

With no app, software or pre-existing account required, it's easy to connect with members of the public and live stream from their device – just send a secure URL link via SMS or email to start streaming instantly.
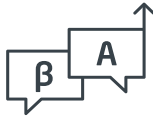
Connect with witnesses

Privately converse with key witnesses to gather more details and speed up response times with the built-in chat feature, complete with an intelligent translation function to remove disruptive language barriers.

Language translation

Stream's built-in translation feature instantly translates text and voice messages from any language, removing language barriers that can slow down your response as well as enabling you to communicate with anyone on the scene.
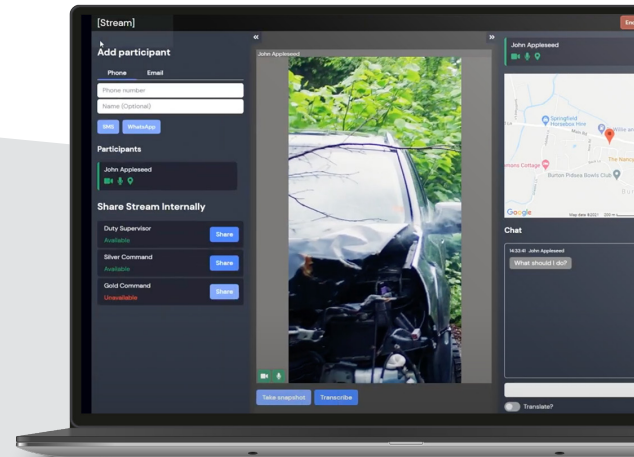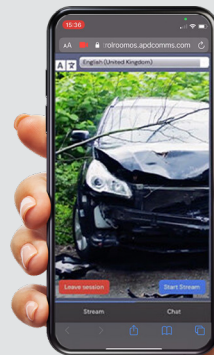
Automatic recording

Stream automatically records visual evidence to create a secure digital footprint and enhance your evidence gathering. Streaming data can be shared with other agencies to help you coordinate your response.

Internal sharing

Share what's happening to others in the control room quickly and easily - to help share knowledge, offer insight and seek support. Enabling multiple chats and communications within the control room, as well as with the public.

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Maps

Optimise your emergency response with our world-leading mapping solution integrated with Google Maps.

Make the right call, fast

Get instant visibility on any location with what3words, street view, CCTV & highways integration as standard, helping you deploy the right resources to the right place, at the right time. Maps enables you to respond to incidents quickly, easily and accurately – so you can better protect the public you serve.

Your all-in-one mapping solution

Maps combines the best in mapping technology with the latest in security and quality to help you track officers, vehicles, incidents, callers and points of interest at any location, all in one place.

Providing an advanced level of situational awareness, Maps gives you the data and visibility you need to make accurate decisions more quickly, so that you can streamline your response and maximise efficiency.

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The benefits of Maps

Easy to use

Maps is integrated with world-leading Google Maps technology for ultimate simplicity and familiarity. There's no need to learn new software, meaning your team can adapt without time-consuming and costly training.

Multiple data sources at your fingertips

Maps brings together information from multiple data sources including CCTV, ANPR, Highways cameras and street view to help you make more accurate and informed decisions.

Complete visibility

Track officers, vehicles, incidents, callers and points of interest so you can see where incidents are occurring, make better dispatch decisions and identify key buildings to support resource deployment.

Powered by data

Cloud-based and built on the latest cutting-edge software, Maps offers complete security for your data – giving you peace of mind so you can focus on protecting your communities.

Quickly respond to incidents

You need to respond to incidents as efficiently as possible to ensure the best possible outcomes for your team and the public.

With advanced locational tools and data including Eastings and Northings, postcodes and what3words, integrated real-time traffic information, live tracking and event replay, and satellite and street-view mapping, Maps helps you deploy the right resources based on proximity and skill sets, optimise directions on the ground, speed up investigations, and plot the quickest route to unfolding incidents.

Mapping technology you know and trust

Because Maps utilises the latest, most up-to-date Google Maps software, it offers the level of quality and reliability you've come to expect from day-to-day mapping technology.

No more slow loading times or switching between apps – with our Maps solution, you have all of the data and information you need right at your fingertips, from one centralised source. We're helping you to optimise your emergency response, make smarter decisions, and save time, resource, and ultimately, lives.

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Your data security is our top priority

Our solution has been designed from the ground up with security at the forefront of its architecture

All of your data is processed and held adhering to our security policies and designed in accordance with the 14 NCSC Cloud principles. Data is fully encrypted both in transit and at rest, with all data transiting over HTTPS with TLS 1.2, and data at rest is stored in Microsoft Azure Data Centres within the UK (for UK customers).

We don't have physical access to any system resources in Azure data centres; data centre security protection measures are implemented and managed by Microsoft Azure. Both NEC and Microsoft Azure hold the appropriate ISO27001 security accreditations.

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Who are we?

We create critical software and infrastructure for public safety control rooms.

Specifically, we deliver innovative and market-leading contact management and integrated communications and control systems (ICCS), customer relationship management tools (CRM) and location solutions, on premise and in the cloud.

We are the market leaders for policing IT solutions in the UK with more than 50% of police officers across 16 forces currently using our crime, custody and intelligence management system, CONNECT, to manage information on victims and crimes.

Our technologies enable the transfer of data from an emergency call in the control room instantly into the hands of a police officer on the street. When that data is then combined with known historical information about the caller or the address, officers have the potential to determine the threat, risk and harm of each incident and respond exactly as needed.

We're proud of the impact our technologies are having on the emergency services and the public.

Our solutions

| ICCS | RMS | CRM | Telephony | Stream | Maps | CAD |

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Get in touch with us today
to find out more about how Maps
and Stream can help you better
serve your team and public

**Book a demo
with us**

**Visit our website:
necsws.com**

**Call us on:
+44 (0)1482 808300**

**Email us at:
info@necsws.com**

necsws.com